

# Susan J. Young

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To Whom It May Concern:

A few years ago when I began to think about a total renovation of my kitchen and the disruption to the household that would entail, I put the project on hold. Recommendations from friends who'd hired contractors to do work on their homes were a mixed bag at best. After talking with different contractors and references, I chose Dean W. Martineau as my Contractor and we got started in May of this year.

There is no one more pleased than I to be able to give you my recommendation of Dean and his work. The finished project is not as I'd envisioned it – it is much better.

As a project manager, Dean was detailed in estimating his material costs, man-hours, long-lead items, and he conveyed realistic expectations. When things changed, whether because I'd changed my mind or a subcontractor slipped, Dean revised his plan, kept the focus on the work to be completed and communicated the results quickly.

As a designer, based on his experience with multiple projects, Dean made suggestions that enhanced the original design. He was able to show me possibilities I'd never have come up with on my own. My "mini-vaulted" ceiling makes a relatively small space feel much more open and expansive. (It is one of the things we like best about our kitchen!) His creative solutions to challenges were a considerable benefit to our project.

As a person, Dean and his team were a joy to work with on this project. My husband and I felt no qualms about addressing issues with him as they came up. With so many decisions to make (who knew there were so many choices of recessed can lights for the ceiling?) Dean guided us through the options and helped us make the right decisions. His sense of humor and attention to detail kept us all sane.

I recommend Dean Martineau as an extremely competent and versatile contractor. If you would like to speak with me directly, I'd be happy to talk with you about our results.

Sincerely,

Susan J. Young