

We are writing this letter to praise the work and character of Dean Martineau, who has become our “family contractor” and who, in our view, is a stellar craftsman whose wide-ranging abilities and presence have earned our confidence, respect, and admiration over the last few years.

We have known Mr. Martineau since March of 2003, when we called him to assess a roof and skylight problem at our home of four years. Right away, Mr. Martineau impressed us in the way that he thoroughly examined the problem and clearly explained the causes of it and the solution. Consequently, we made arrangements for him to begin a complete re-roofing project scheduled to begin in June.

Between March and June, however, we realized that there were several other improvements we wanted to make—replacement windows and vinyl siding—so, given that we had confidence in Mr. Martineau, we added these to the scheduled project. Mr. Martineau made certain we were educated about our choices of materials and put us into contact with appropriate representatives. The project began as it was scheduled.

While the project was not without complications, mostly weather, Mr. Martineau and his crew worked together daily, and the transformation in our home was impressive. When problems arose with skylights and a couple of windows, Mr. Martineau immediately took responsibility and corrected them precisely. When the project was complete, the final cost was exactly as he had estimated.

Soon after, we made the decision to install fencing around our home and, of course, called upon Mr. Martineau, who again offered us a selection of materials and finished the project within the time frame and cost he projected. Our home looked amazing, thanks to Mr. Martineau and his crew.

Over the next year, we hired Mr. Martineau to complete a collection of interior jobs—French doors, painting, insulation, tile flooring, among them. Once more, just as he had done previously, Mr. Martineau informed us fairly of our options and completed quality work within the time and cost he had anticipated.

Surprising as it might seem, given all the improvements, we have recently moved—to a somewhat larger home with the all-appealing central air. Mr. Martineau even assisted us in our home search, willing to informally inspect a few of the homes in which we had some interest. His assessment was all-important in our final decision, for we have complete confidence in his knowledge and integrity.

Since moving, we have needed a few small things done and, of course, we have called Mr. Martineau. Even in the case of an unexpected basement flood, we relied upon him to refer us to an appropriate contractor. We have some ideas for improvements to this new house in the future, big and small, and when we are in a position to do so, we will most certainly call upon Mr. Martineau, whose abilities and trustworthiness are most admirable and make him a standout over his peers. We have referred others to Mr. Martineau, and to our knowledge, they have been equally satisfied. We (and they, we think) admire him for his ability to manage multiple and sometimes complicated tasks.

Jim and Lisa Egan